



इंडियन रेलवे कैंटरिंग एण्ड टूरिज्म कॉर्पोरेशन लिमिटेड

(भारत सरकार का उद्यम - मिनी रत्न) CIN : L74899DL1999GOI101707

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Undertaking - Mini Ratna) CIN : L74899DL1999GOI101707

पश्चिम क्षेत्र कार्यालय फोर्ब्स बिल्डिंग ग्राउंड एवं तीसरी मंजिल फ्लोर चरणजीत राव मार्ग, फोर्ट मुंबई 400011:

West Zone Office: Forbes Building, Ground & Third Floors, Charanjit Rai Marg, Fort, Mumbai 400001.

Tel: 022-47509565/8815, Website : www.irctc.co.in / www.irctctourism.com , E-mail: ggmmumbai@irctc.com

No. 2024-25/IRCTC/WZ/Tourism/OBT- Bali

Date: 07.06.2024

M/s Orchid DMC Pvt Ltd.

Unit No. 716-718, Krishna Building,

224, AJC Bose Road

Kolkata- 700017

Sub: Letter of Award - Service Provider for backend services in outbound tour package of IRCTC, West Zone from 14.08.2024 to 19.08.2024.

Ref: 1. Limited Tender No. 2024-25/IRCTC/WZ/Tourism/OBT- Bal dated 03.05.2024.

2. Your offer dated 17.05.2024.

Your offer dated 17.05.2024 has been accepted by Competent Authority and M/s Orchid DMC Pvt. Ltd. is appointed as Service Provider for providing backend services in the outbound tour packages to Bali to be organized and operated by IRCTC, West Zone. All the terms and conditions of the tender document will be applicable. The following may be noted:

1. Your offered rates of USD 256 per person on twin sharing basis (all inclusive) for peak period valid for one year from 14.08.2024 to 13.08.2025 or till finalization of DMC by Corporate Office, whichever is earlier.
2. Supplementary charges shall be paid by IRCTC on a case-to-case basis as per T&C.
3. 20% payment of first departure shall be retained as Security Deposit. The same will be returned after the expiry of the contract, subject to satisfactory performance and submission of No due certificate.
4. No variation in the offered rates on account of taxation and other reasons shall be accepted.
5. You are advised to ensure that the tour is organized as per the itinerary finalized with all inclusions mentioned in the tender document.
6. M/s Orchid DMC Pvt. Ltd. is free to extend the services at LOA rates to other Offices of IRCTC (ZO/CO/ROs).
7. Any escalation related to tour shall be handled by Ms. Sweta Singh (Executive/Tourism /IRCTC/Mumbai) -8287931655. Kindly provide the emergency contact number from M/s Orchid DMC Pvt. Ltd. in case of any escalation, in the LOA acceptance.

It is requested to acknowledge receipt of this letter and convey your acceptance of the same.

Please make it convenient to be present or send an authorized representative for signing the agreement as per the terms & conditions of the Limited tender document on a Rs.500 stamp paper within 15 days of issuance of LOA.

Till the agreement is signed, acceptance of this LOA will be considered a binding agreement.

(Subash Nair)

Manager (Tourism)
IRCTC WZ Mumbai

पंजीकृत एवं कॉर्पोरेट कार्यालय: बी-148, स्टेट्समन हाउस, बाराखंबा रोड, नई दिल्ली - 110001

Regd. & Corp. Office: 11th Floor, B-148, Statesman House, Barakhamba Road, New Delhi - 110 001

Tel: 011-23311263, Fax: 011- 23311259, Website: www.irctc.com, E-mail: info@irctc.com

Annexure A

TOUR ITINERARY
Country - Bali (4 nights/5 days)

Day	Destination	Particulars
Day 00	Mumbai	Departure from Mumbai at 23.15
Day 01	Bali (Kuta beach, Uluwatu Temple Tour with Kecak Dance performance)	Arrival Bali Denpasar Airport at 13.40 hrs, Meet & Greet. Transfer to Hotel and Check in. Evening Visit Kuta Beach, Uluwatu Temple with Kecak Dance performance. Dinner at an Indian Restaurant. Overnight stay in Hotel (L+D)
Day 02	Bali (Full Day Kintamani Tour with Ubud Coffee Plantation, Royal Palace)	After Breakfast at Hotel, proceed to visit Kintamani Volcano tour and Ubud Village tour with Coffee Plantation. After Lunch visit Ubud Royal Palace and Ubud Traditional market. Evening free for Leisure. Dinner at an Indian Restaurant. Overnight stay in hotel. (B+L+D)
Day 03	Bali (Morning Bali Safari & Marine Park with Jungle Hopper Pass and Sunset Dinner at Cruise)	After breakfast at the hotel, proceed for an exciting day ahead by visiting Bali Safari & Marine Park with Jungle Hopper Pass followed with Lunch and in the evening enjoy your dinner with beautiful sunset views on the sea. It will be a wonderful atmosphere for you, spend your nights on the sea having wonderful dinner and enjoy the sunset. With all the excitement involved, you will also enjoy a delicious dinner under the bright moonlight. Return to hotel for a comfortable overnight stay. Overnight stay Hotel in Bali (B+L+D)
Day 04	Bali (Turtle Island at Tanjung Benoa on SIC Basis, Nusa Dua Beach, Evening at Tanah Lot)	After Breakfast at the Hotel, proceed to Tanjung Benoa Beach Tour to explore Conservation Island by Glass bottom boat. Later Visit Nusa Dua Beach. Post Lunch proceed to visit to Tanah Lot (The Tanah Lot temple was built and has been a part of Balinese mythology for centuries. The temple is one of seven sea temples around the Balinese coast. Each of the sea temples was established within eye sign of the next to form a chain along the South western coast. In addition to Balinese mythology, the temple was significantly influenced by Hinduism). Dinner at a Restaurant. Overnight stay in hotel. (B+L+D)
Day 05	Bali	After Breakfast check out from Bali hotel and transfer to Denpasar Ngurah Rai International Airport, Bali to board the flight. (B+L)

Annexure A1



PACKAGE INCLUSIONS (for itinerary)

SN	Services Required	Benchmark
1	Accommodation in 4 Star Category Hotel (Single / Twin/ Triple sharing basis)	4*Star Deluxe beach property at Kuta for 4N Preferred : Hotel Serela /Hotel Best Western/Hotel Grand Zuri 4 Hotels at each location where the Service Provider has a tie up for sourcing/advance blocking to be mentioned: *In the vicinity of 5Kms from the City Centre.
2	Meals	American Plan (AP): Breakfast, Lunch & Dinners will be provided as per itinerary. (4 Breakfasts, 4 Lunches, 3 dinners at Restaurant & 01 dinner at Cruise) (Buffet Breakfast, Lunch & Dinner). 01 litre Water Bottle Per Person Per Day.



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		Compulsory Tea/Coffee Kit & Toilet kits in Hotel Rooms.
3	Transport for Transfers and Sightseeing:	AC 2x2 Deluxe buses with push back comfortable seats. (Vehicle not more than 5-year-old from its registration date)
4	Sightseeing Inclusions with Entrance Tickets (as detailed in Itinerary)	<ul style="list-style-type: none"> • Kuta Beach • Uluwatu Temple with Kecak Dance performance • Kintamani Volcano Tour • Ubud Village Tour with Ubud Coffee Plantation, Ubud Royal Palace and Ubud Traditional market. • Tanjung Benoa Beach (Turtle Island) with Conservation Island by Glass bottom boat • Nusa Dua Beach • Tanah Lot • Bali Safari & Marine Park with Jungle Hopper Pass • Sunset Dinner at Cruise (on Day 3)
5	Sightseeing (Optional)	
6	Tour Guide cum Escort	One Professional & Friendly local English speaking Tour Guide cum Escort throughout the tour from Airport to Airport.
7	Packaged Drinking Water	01 Litre Water bottle per person per day
8	IRCTC Tour Manager on FOC	01 IRCTC Tour Manager on FOC basis (on Single occupancy and including transfer, entrance & other applicable charges.
9	Tourism Levy Charges	Mandatory Tourism Levy Charges per person
10	Any Tips	Driver and Guide tipping charges
11	Taxes	All other applicable taxes

